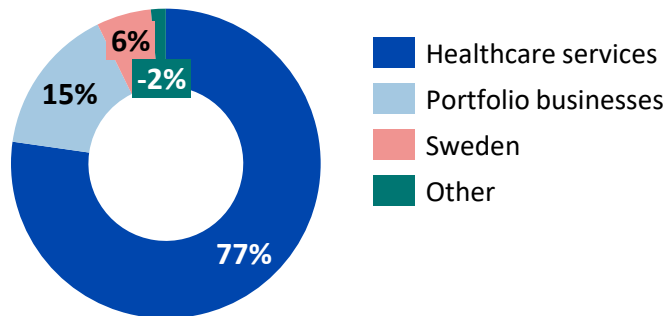
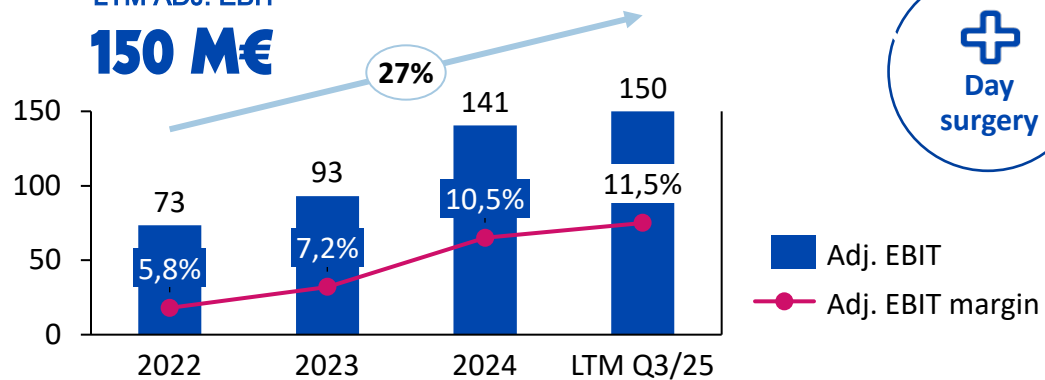


# Terveystalo is a leading hybrid outpatient healthcare platform

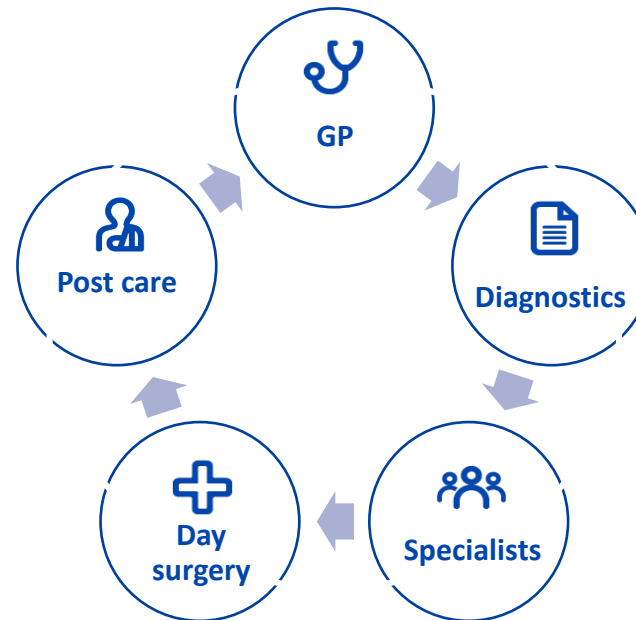
LTM REVENUE  
**1,303 M€**



LTM ADJ. EBIT  
**150 M€**



COMPREHENSIVE SERVICES AND FLUENT CARE PATHS



DIGITAL SERVICES

**24/7**

USERS

**2.6 M**



CUSTOMER VISITS

**7.6 M**

INDIVIDUAL CUSTOMERS

**1.2 M**

THE MOST  
RESPECTED  
CONSUMER BRAND



SITES

**360**

HOSPITALS

**17**



PROFESSIONALS

**15 000**

NPS, HOSPITALS

**96**

NPS, APPOINTMENTS

**88**

Terveystalo

# Long-term structural trends continue to support the growth of the private healthcare market



## Aging population

Finnish population aged 65+ expected to grow by 170K over next 10 years<sup>2)</sup>; spend average 3x on healthcare vs. under 65<sup>3)</sup>



Growing demand for healthcare, especially specialties related to aging; build capacity to capture opportunity



## Constrained labor market

Shortage of ~3K doctors<sup>4)</sup> and ~14K nurses<sup>5)</sup> in Finland by '25 – most acute in public healthcare



Winning people strategy to guarantee above-market growth



## Challenged public systems

Finland's Sote reform targeted at reducing healthcare costs, counties challenged by tight budgets and labor shortage



Public pay - private provision is expected to increase, opportunity to capture growth



## Digitalization & shift to remote care

COVID caused rapid increase in share of remote care; providers still adjusting business and operating models



Opportunities to differentiate and grow with winning digital platform



**Addressable  
market CAGR  
5%**

<sup>1)</sup> Source: National Institute for Health and Welfare, Kela, Statistics Finland, FSA datasets, annual reports, Terveystalo internal data and management estimates.

<sup>2)</sup> Source: Statistics Finland forecast 2023-33.

<sup>3)</sup> Calculations based on average spend based on age groups. Source: Statista, Kaiser family foundation health cost data, Terveystalo market and sales data.

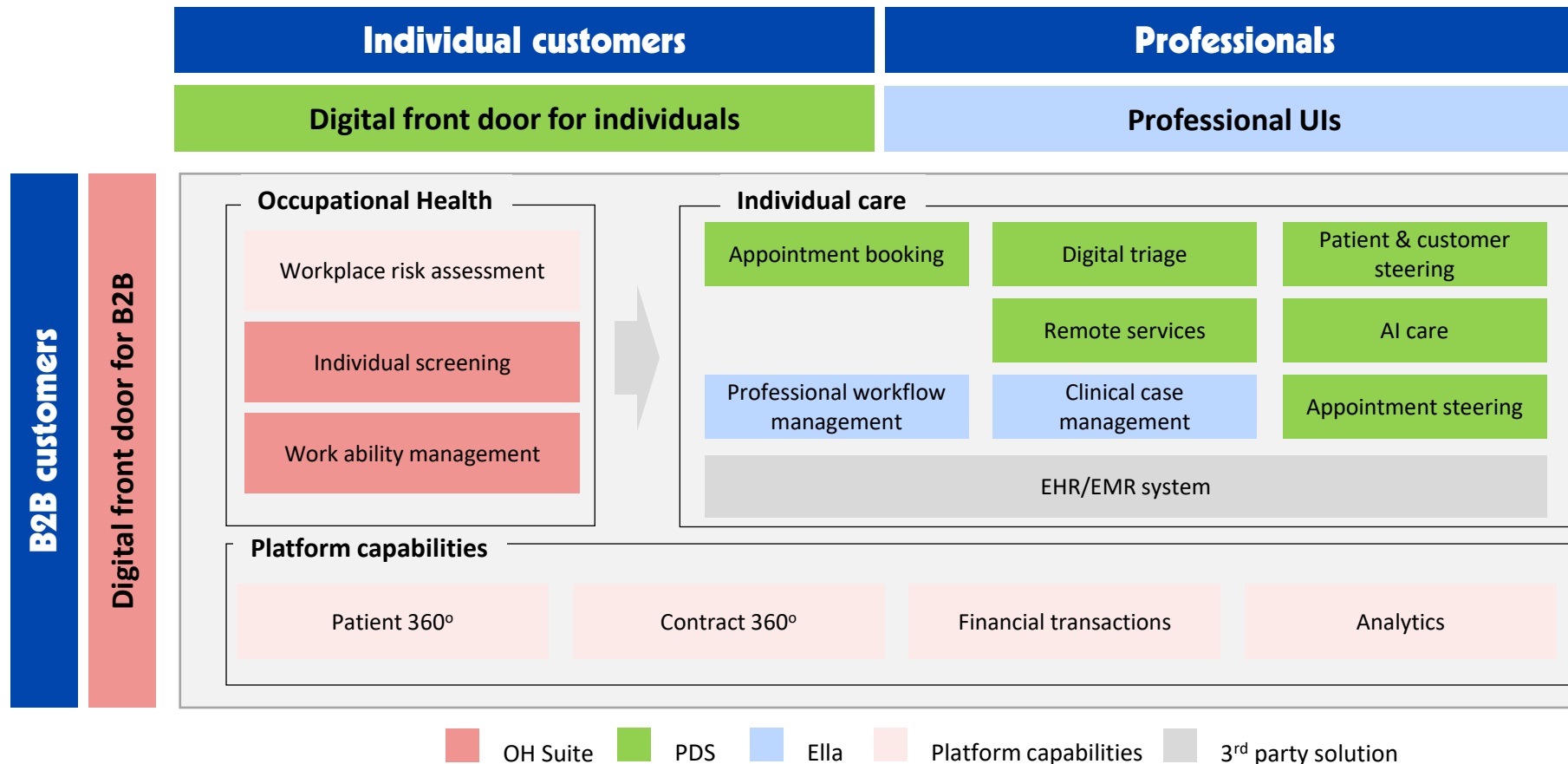
<sup>4)</sup> Source: KT forecast in ministry of social and healthcare publication "Erikoislääkäri- ja erikoishammaslääkäritilanne ja koulutustarve vuoteen 2035".

<sup>5)</sup> Shortage for public sector. Source: Keva kuntien työvoimaennuste 2030.

# All three of our business areas have a defined plan for improvement aimed at generating value

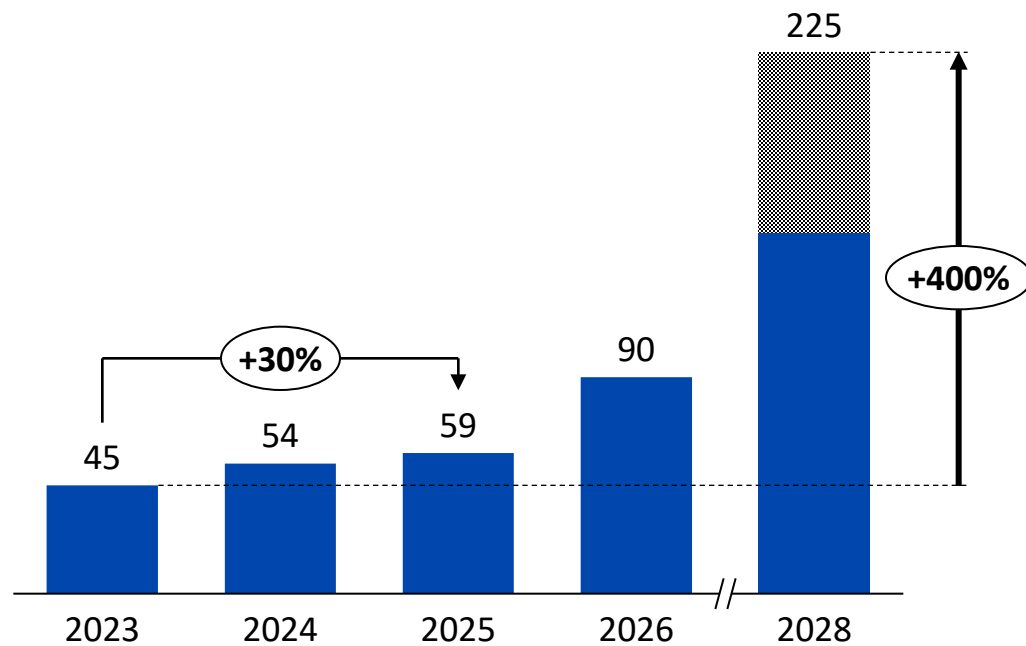
|                     | Healthcare Services                                                                                                                                                                                                                                         | Portfolio Businesses                                                                                                                                                                                                                                                              | Sweden                                                                                                                                                                                                                       |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Where are we today? | <ul style="list-style-type: none"><li>▪ LTM revenue EUR 1,046 million.</li><li>▪ LTM adj. EBIT margin 14.4%</li><li>▪ Successful profitability improvement program completed.</li><li>▪ Broadscale development agenda for further value creation.</li></ul> | <ul style="list-style-type: none"><li>▪ LTM revenue EUR 201 million.</li><li>▪ LTM adj. EBIT margin 5%</li><li>▪ Profitability improvement on track.</li><li>▪ Dental 2x – inorganic opportunities.</li><li>▪ New Public Partnerships offer growth and diversification.</li></ul> | <ul style="list-style-type: none"><li>▪ LTM revenue EUR 77 million.</li><li>▪ LTM adj. EBIT margin -3.2%</li><li>▪ Profitability improvement on track.</li><li>▪ Growth acceleration opportunities to be assessed.</li></ul> |
| Initiatives         | B2C: Kela 65 freedom of choice                                                                                                                                                                                                                              | Profitability improvement                                                                                                                                                                                                                                                         | Profitability improvement                                                                                                                                                                                                    |
|                     | B2B: Occupational Health program                                                                                                                                                                                                                            | Dental M&A                                                                                                                                                                                                                                                                        | Growth acceleration plan                                                                                                                                                                                                     |
|                     | Next Gen Insurance partnerships                                                                                                                                                                                                                             | Public partnerships                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                              |
|                     | Digital health 10x                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                              |
|                     | OPS 1.1x                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                              |

# Our value creation is increasingly powered by our proprietary digital platform, improving both efficiency and customer value



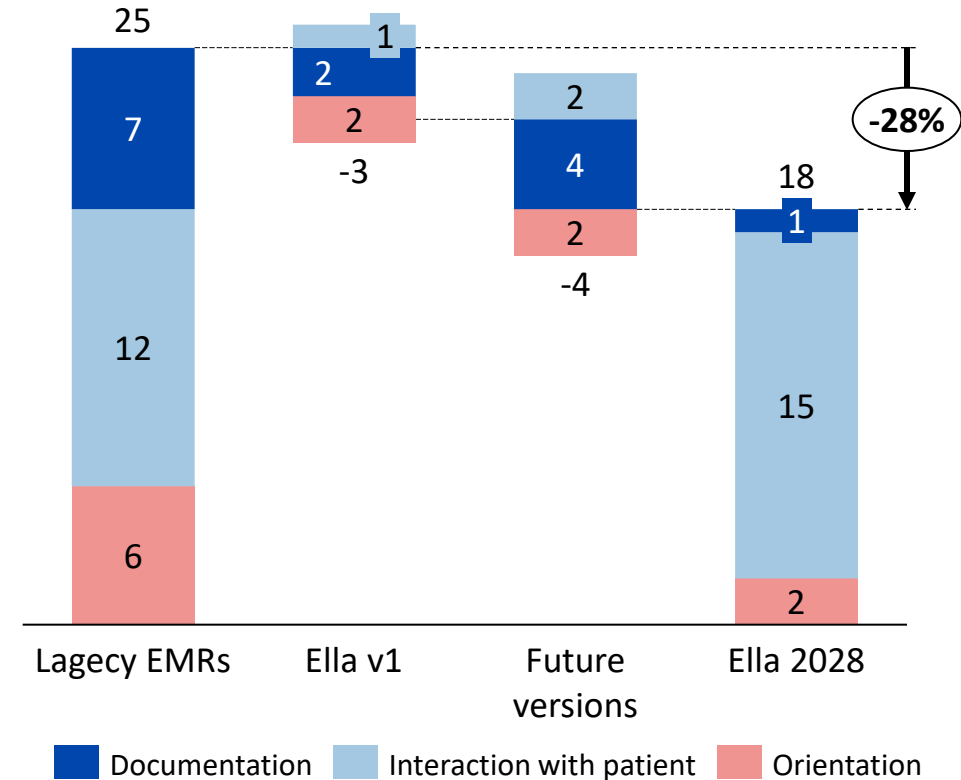
# Ella, enhanced with AI Care capabilities, is already demonstrating a significant boost in productivity

The number of patients seen by a professional in a day in the digital channel



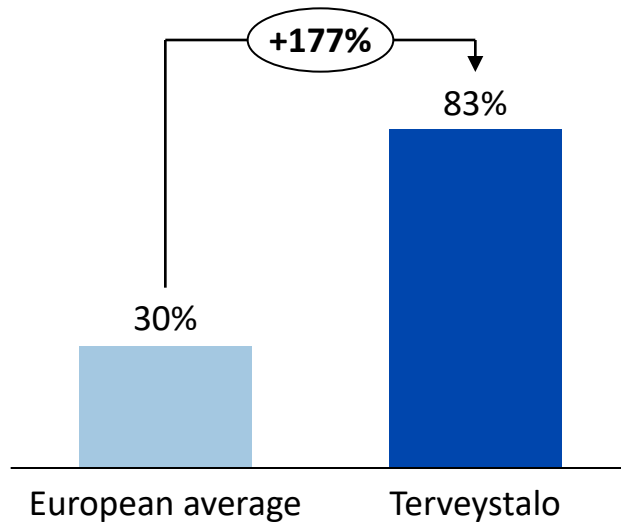
Day = 7.5h working time

Avg. time spent by the professional in the clinic for each appointment

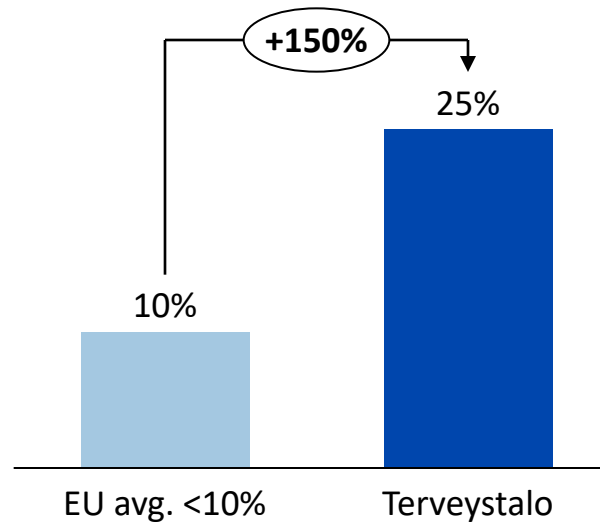


# A direct channel with individuals offers both commercial opportunities and increased efficiency

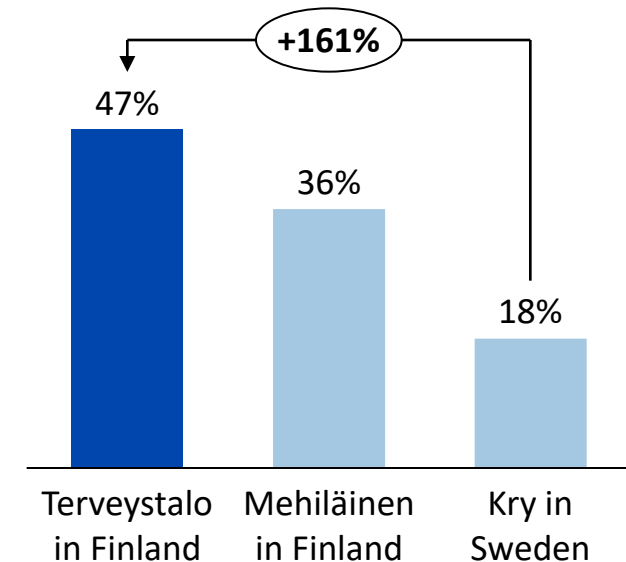
Self-Service Rate,  
Appointment Booking\*



Remote vs. On-site  
Appointments\*

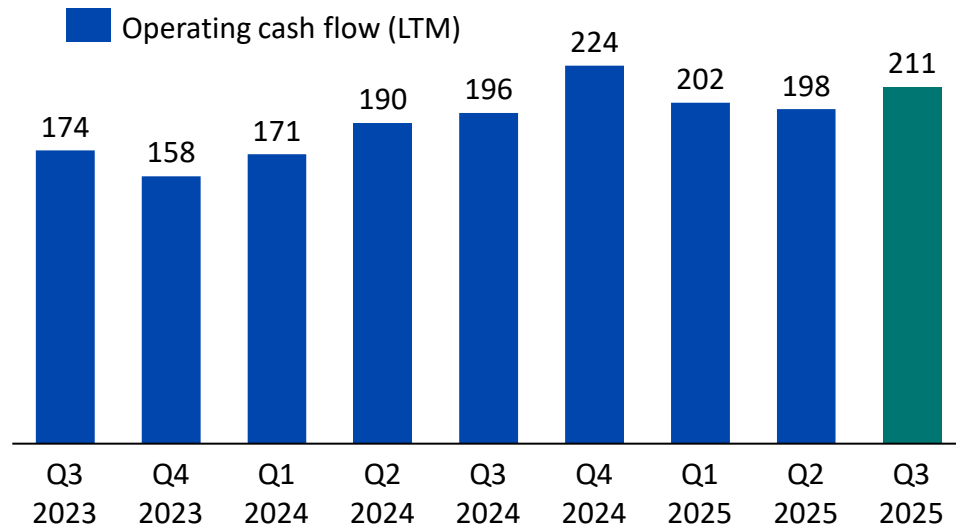


% of the market utilising  
digital channels

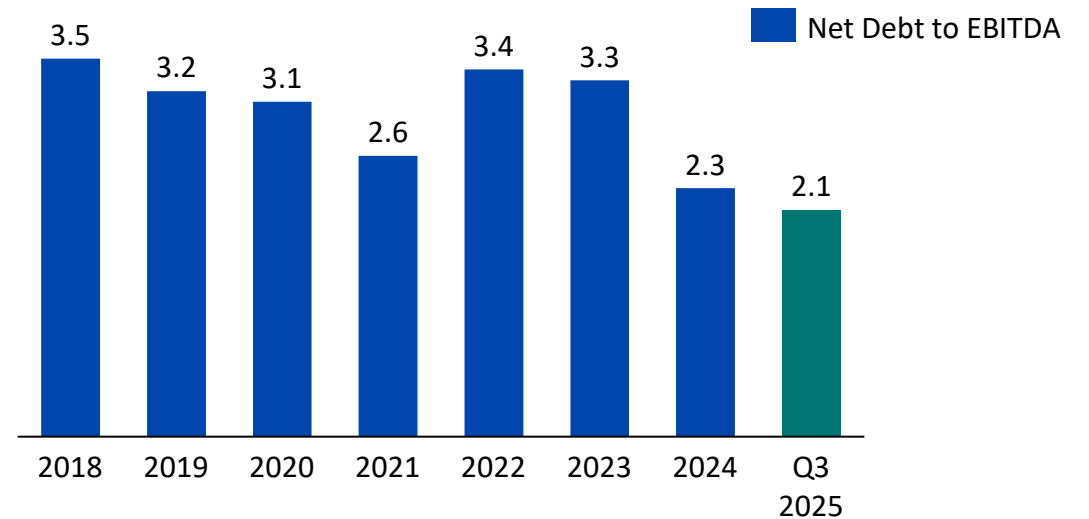


# A strong financial foundation enables us to implement our strategy and pursue disciplined growth

Strong profit growth has led to significant cash flow conversion and deleveraging



- Cash flow from operating activities in Q3/2025 was impacted by the seasonal variation in the level of committed net working capital.



- Net debt amounted to EUR 500.5 (545.4) million
- Net debt to EBITDA was 2.1
- Net debt, excluding IFRS 16 (lease liabilities) amounted to EUR 311.6 (350.0) million.

# Our financial targets and dividend policy emphasise profitable growth and shareholder value

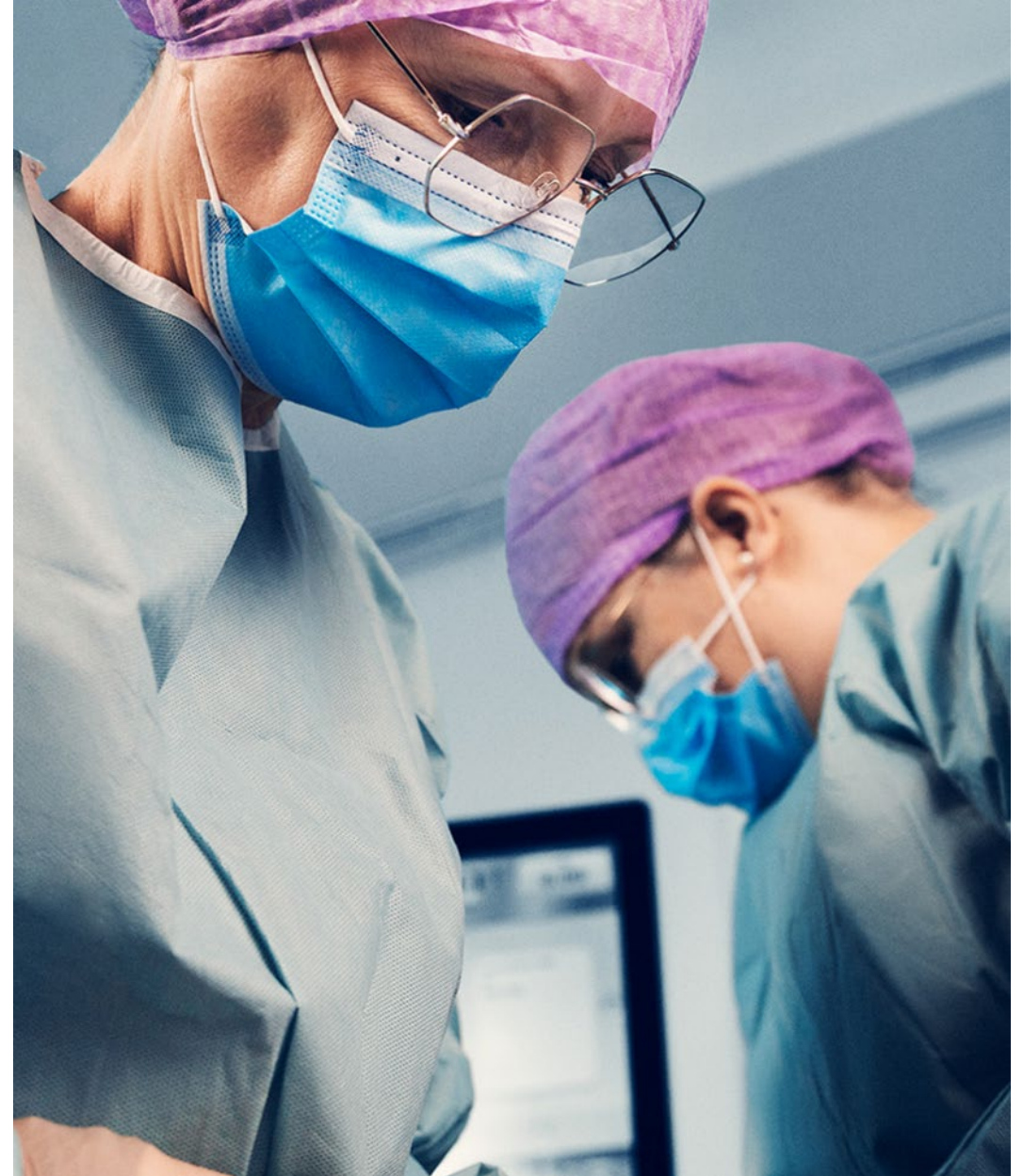
|                         | FINANCIAL TARGET                                                                | YTD/2025                                              | 2024                                                         |
|-------------------------|---------------------------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------------------|
| PROFITABLE GROWTH       | EPS to grow on average by <b>10% p.a.</b> <sup>*(1)</sup>                       | Earnings per share, EPS, increased by 36% to EUR 0.57 | Earnings per share, EPS, increased to EUR 0.57 (2023: -0.33) |
| MODERATE LEVERAGE RATIO | Net debt to EBITDA not to exceed <b>2.5x</b> <sup>(2)</sup>                     | Net debt/EBITDA 2.1                                   | Net debt/EBITDA 2.3                                          |
| ATTRACTIVE DIVIDENDS    | A dividend payout ratio of at least <b>80%</b> of the net result <sup>(3)</sup> | N/A                                                   | Dividend EUR 0.48 per share (85% of net result)              |

- 1) WE EXPECT FASTER EPS GROWTH IN 2025 AS THERE ARE EXPECTED TO BE FEWER ITEMS AFFECTING COMPARABILITY.  
 2) INDEBTEDNESS MAY TEMPORARILY EXCEED THE TARGET LEVEL, ESPECIALLY IN CONNECTION WITH ACQUISITIONS  
 3) THE DIVIDEND PROPOSAL MUST TAKE INTO ACCOUNT THE COMPANY'S LONG-TERM POTENTIAL AND FINANCIAL POSITION.

# Guidance for 2025 (unchanged)

Terveystalo expects its full-year 2025 adjusted EBIT to be EUR 155-165 million (2024: EUR 140.5 million).

- The estimates are based on the current demand environment, employment levels, and morbidity rates.
- The estimates account for a decrease of approximately EUR 30 million in revenue within the Portfolio Businesses segment's outsourcing operations due to the ending of contracts.
- Profitability is expected to strengthen in all business segments.
- The estimates do not account for significant acquisitions or divestments.



# **We are delivering results and are well-positioned for continued value creation**

- 1.** We have fundamental strengths as a business
- 2.** We have delivered our plan: Record strong financials, customer satisfaction, employee engagement and medical quality
- 3.** We focus on creating value to our stakeholders through tech enabled, data-driven integrated care
- 4.** Commitment to profitable growth and shareholder value are reflected in our financial targets

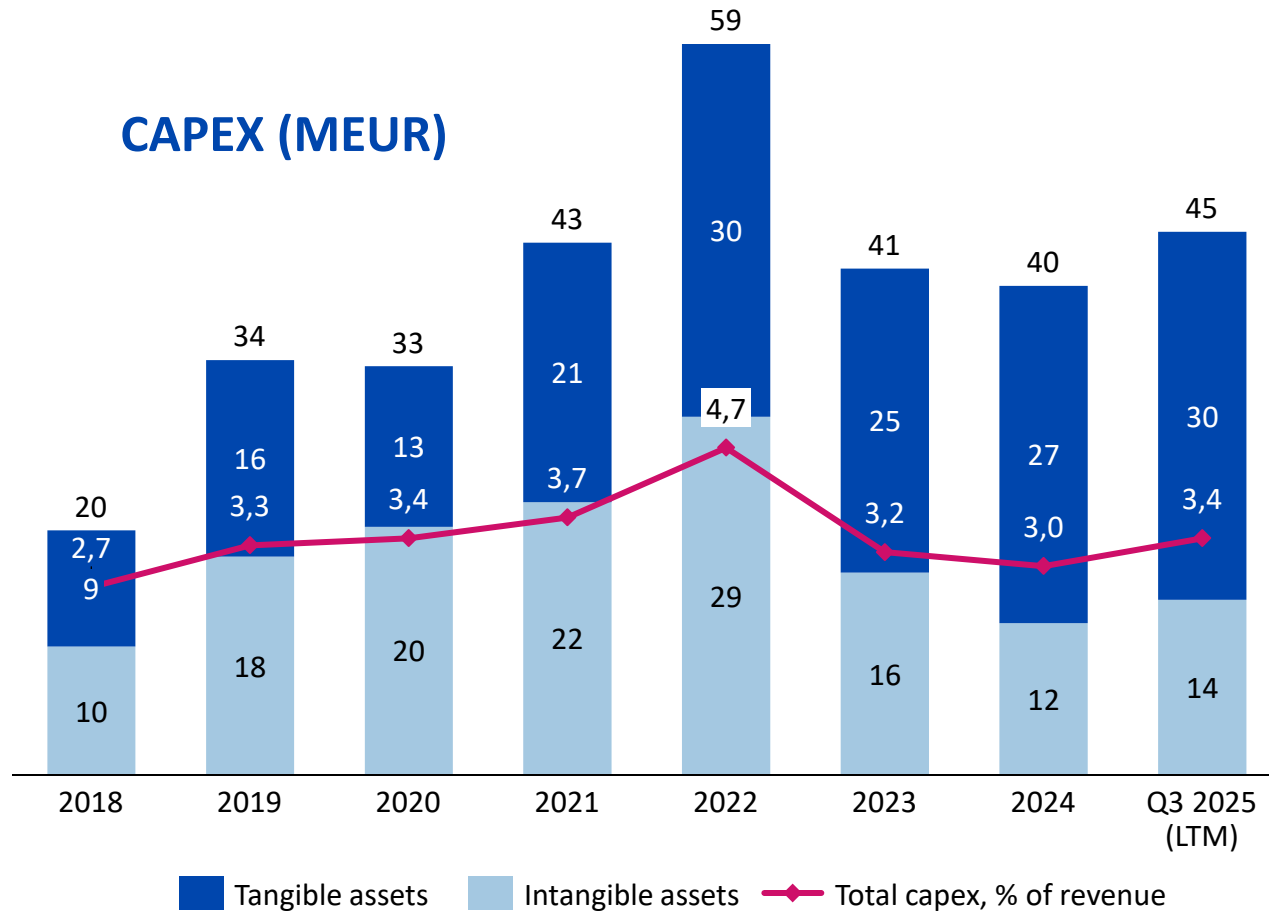
# Q&A

# Terveystalo

MEANINGFUL MATTERS

[terveystalo.com](https://terveystalo.com)

# We invest in organic and disciplined inorganic growth



- Our investment strategy prioritises organic growth and disciplined inorganic expansion.
- We focus on digital investments to improve user experience and productivity for healthcare professionals.
- We selectively invest in physical assets like leasehold improvements and medical equipment.
- Disciplined M&A agenda to complement organic investments